



CWFC Refund Policy



Calgary West Football Club

Soccer For all, Soccer For Life

CWFC Refund Policy

REFUNDS will be issued ONLY if a refund request is submitted to admin@calgarywestsoccer.com before:

- CMSA Program Refund Requests: on or before the registration closing date as specified on the website.
- Play & Train Programs: on or before the registration closing date as specified on the website.
- Camps: on or before 14 days prior to the first day of each camp as specified on the website.

No refunds will be issued past the above dates, except at the discretion of CWFC. In either of the situations below, any applicable amount will be decided on a case-by-case basis, approved by the Executive Director or Board of Directors:

1. Injury or critical illness to the player which prevents them from participating as noted by a physician; or
2. Family circumstance changes early in the season, such as relocating outside of the city.
3. Refunds are not issued in the event there is a disagreement regarding player placement.

If any Calgary West Football Club program is shut down, suspended or delayed, out of the control of Calgary West Football Club, programming will be moved online and all refund requests will be reviewed by the board of directors.

Refunds will be issued less a \$100.00 CWFC administrative fee if they meet the above requirements.