



Calgary West Soccer Club Complaint/Concerns Form

Personal information

Player Name: _____ Phone H: _____

Parent Name: _____ Cell: _____

E-mail: _____

Team Information

Team: _____ Team Coach: _____

Manager: _____ Assistant Coach: _____

This complaint or concern is being raised by:

- | | |
|---|--|
| <input type="checkbox"/> Player | <input type="checkbox"/> Assistant Coach |
| <input type="checkbox"/> Parent | <input type="checkbox"/> Manager |
| <input type="checkbox"/> Both player and parent | <input type="checkbox"/> Referee |
| <input type="checkbox"/> Coach | |

This complaint or concern is being raised about:

- | | |
|--|--|
| <input type="checkbox"/> Team coach | <input type="checkbox"/> Team parent |
| <input type="checkbox"/> Assistant Coach | <input type="checkbox"/> Head Coach |
| <input type="checkbox"/> Team manager | <input type="checkbox"/> CWSC in general |
| <input type="checkbox"/> Team mate | |

I would like the following person to address this concern/complaint:

- Team Coach
- Head Coach
- CWSC Board – relevant Director

Please state your complaint or concern - please specify all relevant details (Attach sheet if this space is not sufficient)



Please provide your suggestion as to what resolution should be considered.

Please fax this completed form to: 398 0513

Or mail it to:

Calgary West Soccer Club
c/o President
Crowfoot UPS Store
Box 628 #150-105 Crowfoot Cres. NW.
T3G 3T2

Or E-mail to:

President@calgarywestsoccer.com

Please note

This Complaints/Concerns Form is to be utilized as per Club Problem Solving, as part of CWSC Policies and Procedures. It represents the final step in resolving your complaint/concern. The next regularly scheduled Board meeting will process all such written complaints and concerns. Results will be communicated via e-mail, fax or posted letter.

Office Use Only

Complaint/Concern Result:
Comments: